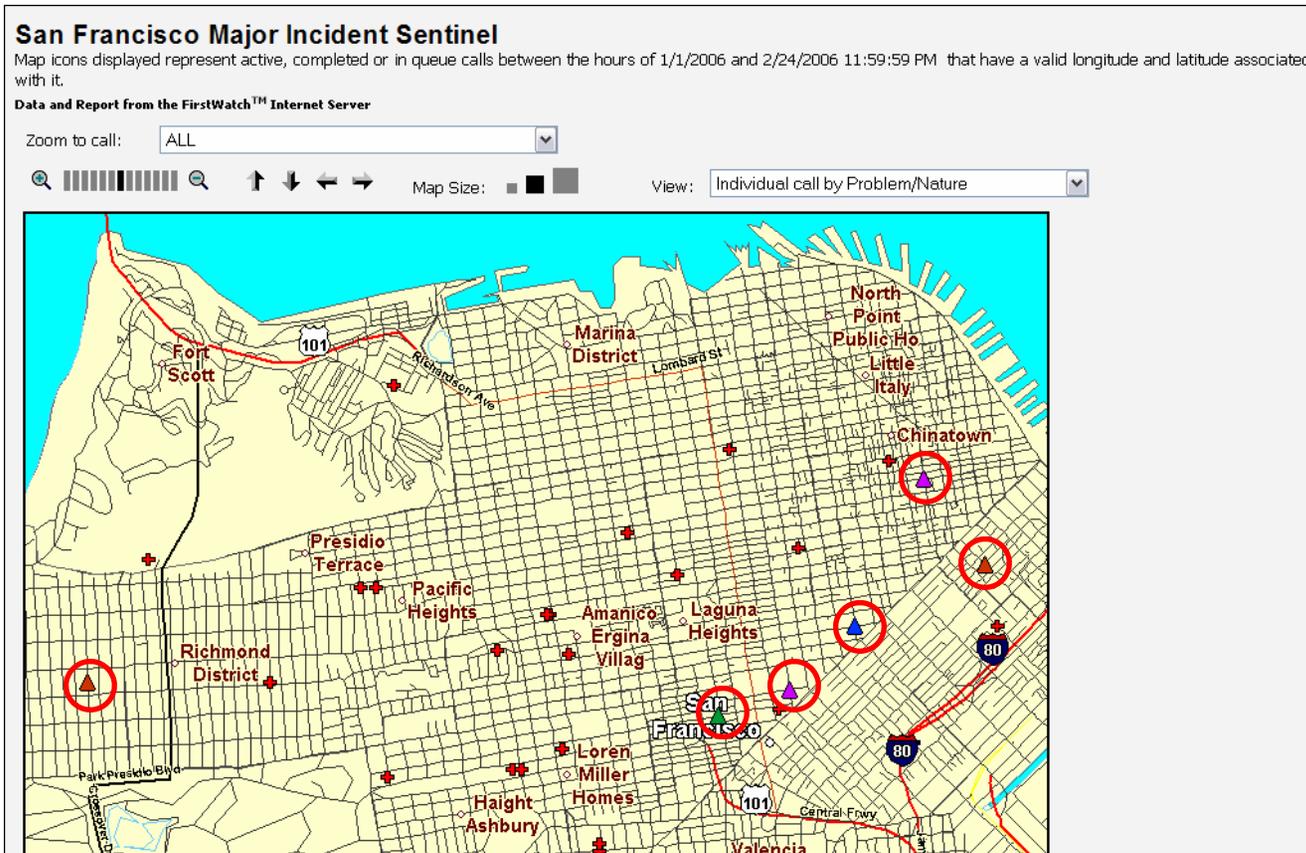


San Francisco – MCI



San Francisco City and County EMS officials needed a way to be notified in real-time of any major Mass Casualty Incident (MCI) within the city. San Francisco Fire and EMS responses vary greatly in a community like San Francisco, so the agency needed a FirstWatch Trigger that could watch for a complex set of criterion. The FirstWatch MCI Trigger constantly scans for events where a certain number of units and specific types of apparatus are assigned and arrive on scene, while filtering out other types of calls. Once the criterion indicates an MCI, alerts are sent to notify the specified officials.